



MRO Update – 31st March 2017

Important MRO Reminder - Acceptance of MedCo User Agreement & Financial Links Declaration

Dear User

If you have not already done so, we would like to remind you that you must click to accept the User Agreement (UA) and declare financial links by **6 April 2017**. To ensure your continued operational efficiency, we would also ask MROs to remind the Medical Experts on their panels that they are also required to accept the UA and declare financial links by **6 April**.

To help, we have published a release note for the new function that can be viewed [here](#).

What do I need to do?

As an MRO, your Primary or Secondary user must now log in and click to accept the UA and declare financial links using the new option on the Main Menu.

When do I need to accept the UA and declare financial links?

All users are required to click to accept and declare financial links by **6 April 2017**.

What will happen if I do not meet the deadline?

Users who have not accepted the user agreement by **6 April 2017** will be suspended.

Suspended MROs will no longer appear in search results. IMEs who are suspended will show as not operational on the Medical Expert Enquiry service and MROs who upload case data will be informed that the expert is not operational on MedCo.

What do I do if I am suspended because I haven't accepted the UA and declared financial links?

If you are a user in an MRO, you should contact your organisation's Primary or Secondary user in the first instance, as they are the only people that can accept the UA and declare financial links.

If you are a Primary or Secondary user in an MRO, you should log in using your credentials and accept the User Agreement. Once accepted, your account will regain full immediate access to MedCo. There is no need to contact the Helpdesk.

If you require further information please contact enquiries@medco.org.uk