

## MedCo User Update – 24<sup>th</sup> February 2017

### Important Reminder - MedCo User Agreements and Financial Links

Following the publication of the new MedCo User Agreements and declaration of Financial Links on 6 January 2017, we would like to take this opportunity to let you know of an update to the User Agreements.

By way of a reminder, from next month all users will be required to click to accept the new MedCo User Agreements and declare your financial links by 6 April 2017.

Users will then be required to click to accept and declare financial links each year.

#### What has changed in the latest versions of the User Agreements?

The confidentiality clause in each agreement has been amended. The reference to a "breach of any of the provisions of this Agreement" in the previous version has been changed to read a "breach of this Clause [X]" Each clause now reads as follows;

*"Each party acknowledges that damages alone would not be an adequate remedy for the breach of this Clause [X], accordingly, without prejudice to any other rights and remedies it may have, each party shall be entitled to the granting of equitable relief (including without limitation injunctive relief) concerning any threatened or actual breach of this Clause [X]"*

#### What do I need to do?

In preparation for the click to accept function next month you should take this time to read through the relevant User Agreement and the revised declaration of financial links.

The revised User Agreements for each user can be found here:

- [Authorised User Agreement \[effective from April 2017\]](#)
- [MRO User Agreement \[effective from April 2017\]](#)
- [DME User Agreement \[effective from April 2017\]](#)
- [IME User Agreement \[effective from April 2017\]](#)

The revised financial links document can be found [here](#).

If you are a Direct Medical Expert or Indirect Medical Expert you should ensure you can access your account and reset your password in advance, if needed.

If you are a Primary User of an Authorised User account or a Primary User of an MRO, you should ensure your secondary user details are kept up to date. You can do this by logging into your account and selecting Manage Registration on the Main Menu.

If you require a change to your Primary User please contact the helpdesk at [enquiries@medco.org.uk](mailto:enquiries@medco.org.uk)

### **Who can accept the User Agreement and declare financial links?**

Direct Medical Experts (DMEs) and Indirect Medical Experts (IMEs) will be able to log in and click to accept the User Agreement and declare financial links using a new option on the Main Menu.

Only the Primary and Secondary users of an Authorised User (AUT) account or Medical Reporting Organisation (MRO) can log in to click to accept the User Agreement and declare financial links.

### **When do I need to accept the User Agreement and declare financial links?**

The function to enable you to click to accept the User Agreement and declare financial links is not yet available. It will be available from March. We will let you know the release date shortly.

All users are required to click to accept and declare financial links by 6 April 2017.

### **What will happen if I do not meet the deadline?**

Users who have not accepted the User Agreement by 6 April 2017 will be suspended.

This means suspended AUT users will not be able to carry out searches, while suspended DMEs and MROs will no longer appear in search results. IMEs who are suspended will show as not operational on the Medical Expert Enquiry service and MROs who upload case data will be informed that the expert is not operational on MedCo.

### **What do I do if I am suspended because I haven't accepted the User Agreement and declared financial links?**

If you are a user in either an AUT account or MRO, you should contact your organisation's Primary or Secondary user in the first instance, as they are the only people that can accept the User Agreement and declare financial links.

If you are a DME, IME, primary or secondary user in an AUT or MRO, you should log in using your credentials and accept the User Agreement. Once accepted, your organisation will regain full immediate access to MedCo. There is no need to contact the Helpdesk.

Should you have any questions please email: [enquiries@medco.org.uk](mailto:enquiries@medco.org.uk)