



All User Update – 31st May 2017

MedCo Suspends Users for Failing to Upload Case Data

Dear Users,

MedCo is contacting you to inform you that following earlier warnings of enforcement action, MedCo has now suspended 23 MROs and 14 DMEs for failing to upload medical case data to the MedCo system.

The suspended MROs and DMEs will be permitted to complete existing instructions to avoid impact on Authorised Users [AUTs] who have prior selected them from a MedCo search offer. The suspended MROs and DMEs will no longer be presented in MedCo search offers and MedCo will reassess their position on the system once their outstanding case data has been uploaded.

MROS and Direct Medical Experts are required to upload medical case data as part of their User Agreements. MROs must adhere to the SLA as published in the [MedCo Guidance on Revised Qualifying Criteria October 2016](#) and Direct Medical Experts must upload to the MedCo system within a maximum period of six months from the date of selection by the instructing party.

MedCo reminds users that the prognosis period in medical case data is from the accident date and not the examination date. Full details of the information required to be uploaded can be found in the [Data Validation Rules](#) document located on the MedCo website. The information required to be uploaded does not constitute personal data within the meaning of the Data Protection Act 1998 and therefore no consent is required. For a summary of Counsel advice received on this matter please [Click Here](#)

Please be aware medical case data upload continues to be monitored and will form part of the 2017 MedCo Audits. Organisations and Medical Experts found to be in breach of the requirements will continue to be subject to enforcement action.

For further information please contact enquiries@medco.org.uk