



## **MRO User Update – 21 December 2016**

### **Notice of Revisions to MedCo Medical Reporting Organisation User Agreement**

Dear User

We are writing to notify you of certain updates that MedCo intends to make to its user agreements.

As you will know, Clause 19 of the Authorised User Agreement states: "*MedCo may make reasonable changes to this Agreement following board approval providing that they provide Authorised Users with 90 days prior written notice.* Copies of the revised agreements can be found [here](#).

The MedCo board considers that these changes are reasonable and are in the interests of MedCo, its users, and the fair and efficient processing of soft tissue injury claims. We are circulating the changes in advance of service of contractual notice under clause 19 so that you can familiarise yourself with them and begin to consider any necessary changes that your organisation will need to put in place as a result.

We do not invite comments on the amendments, but if you consider that any of the proposed changes are not reasonable and so should not be applied under clause 19, you may reply to this communication to explain why by emailing [enquiries@medco.org.uk](mailto:enquiries@medco.org.uk). Any such replies must be received before 5<sup>th</sup> January 2017.

MedCo also draws users' attention to the MoJ Revised Statement on Direct Financial Links which can be found [here](#).

Please contact [enquiries@medco.org.uk](mailto:enquiries@medco.org.uk) if you require further information after reading the User Agreement or the MoJ Revised Statement on Direct Financial Links.