

## MedCo Minimum Service Standards

General Practitioner Report without records	Provided within
<ul style="list-style-type: none"> <li>Acknowledgement to initial instruction</li> </ul>	24 hours
<ul style="list-style-type: none"> <li>Providing appointment date within 8 weeks of request unless otherwise instructed</li> </ul>	14 days
<ul style="list-style-type: none"> <li>Suitable clinic to carry out examination to be no further than 30 miles from claimants home or work</li> </ul>	
<ul style="list-style-type: none"> <li>Delivery of report following appointment date</li> </ul>	14 days
<ul style="list-style-type: none"> <li>Providing further comments or amendments</li> </ul>	14 days

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<ul style="list-style-type: none"> <li>Delivery of report following appointment or receipt of <b>all</b> records</li> </ul>	14 days
<ul style="list-style-type: none"> <li>Providing further comments or amendments</li> </ul>	14 days